



ABOUT THE CLIENT

Braintree District Mencap Society was formed 60 years ago to help people with a learning disability and their families. Braintree Mencap has a wide membership throughout the Braintree District, and they deliver a wide range of services that are provided by paid staff and volunteers for people with a learning disability, their families and carers.

THEIR TRAINING NEEDS

This was an opportunity for members from Braintree and other local Mencap groups to agree how best to communicate with each other in order to plan an inter club talent show. By involving people with a learning disability at the planning stage this enabled them to take ownership of the project and be integral in its delivery.



OUR APPROACH

With such an individual need it was important to match the trainer with the group. A one day Communication Skills workshop was arranged with a recommended trainer who has extensive experience of delivering training and coaching in the field of learning and development and delivers training covering communication skills.



RESULTS

We delivered a one day course on Communication Skills and we met the various requirements of the day to enable Mencap to achieve the outcomes necessary for this project to move forward with everyone working together.

“I just wanted to say what a brilliant time we all had on Saturday with Rebecca. She was the perfect trainer for the day, and everyone worked so very very hard. In fact, it is the only course I have been on where at 4pm we all decided to do some extra work. Talk about gluttons for punishment, but it was fab.”

Rachael Luckin, General Manager, Braintree District Mencap Society

